



# **Clef Audio Wi-Fi Ceiling Speaker**

## **Operation Guide for Android**

1. Control App	1
2. Device List	2
3. Controlling the Playback	3
4. Synchronous Playback	6
5. Spotify Connect	8
6. Alarm	9
7. Setting Up New Speaker	12
8. Troubleshooting Guide	13

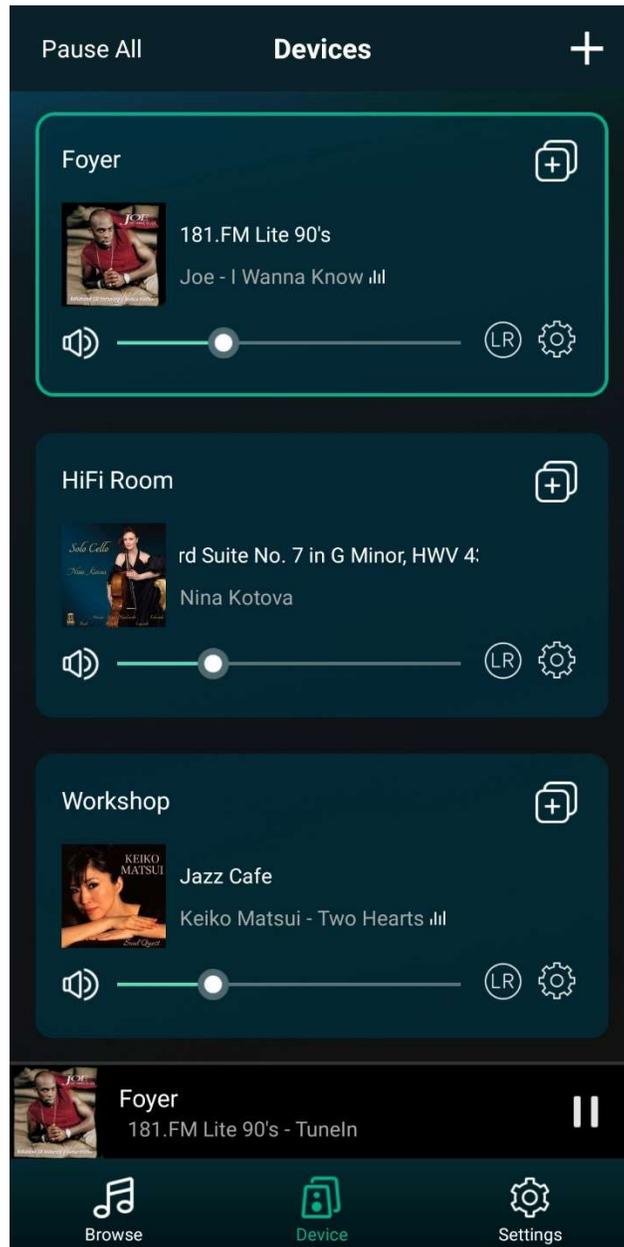
# 1: Control App

1. Download the **Smart Sonix** app to control the speaker. It is available on Apple Store and Google Play Store.



2. Ensure the speaker has been powered on, and your phone is connected to **same Wi-Fi network** as your Clef Audio Ceiling Speaker.
3. If the speaker is not ready for playback, check **step 7** for setting up new speaker.
4. Launch the control app.

## 2: Device List

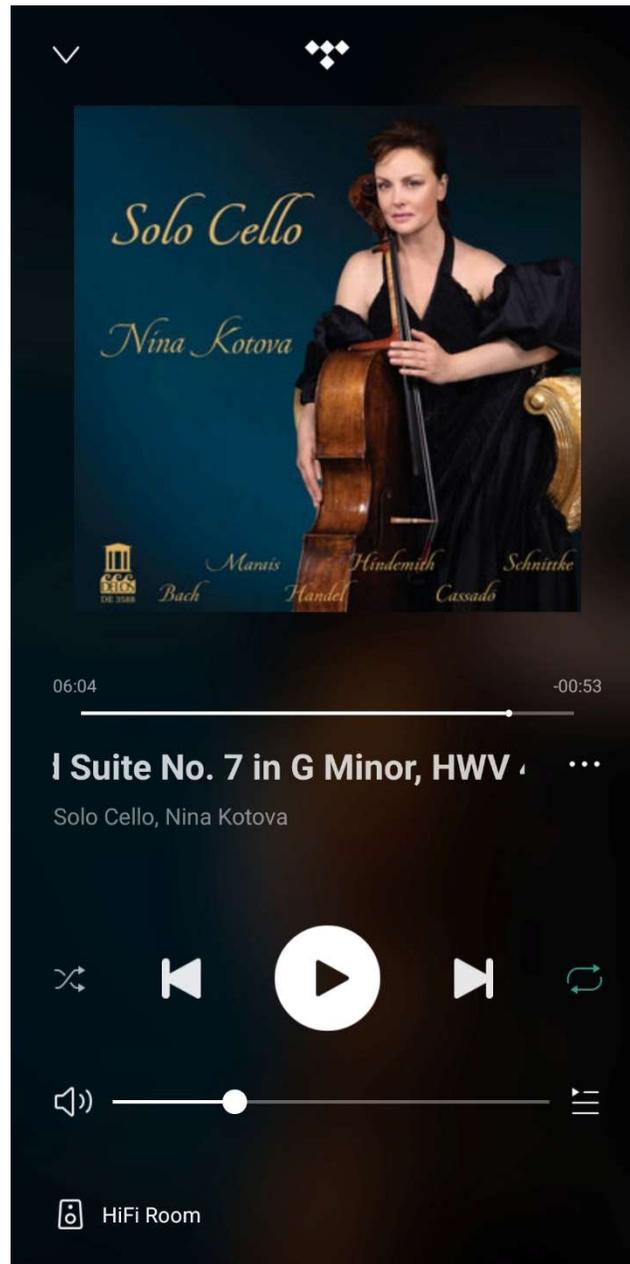


Device list view. It shows available devices that are connected to the network. Tap the list to go into now playing view.

To **rename** the speaker, tap the gear icon > select rename.

If you did not find your Clef speakers in the list, it may be connection issues, or the speaker has been reset.

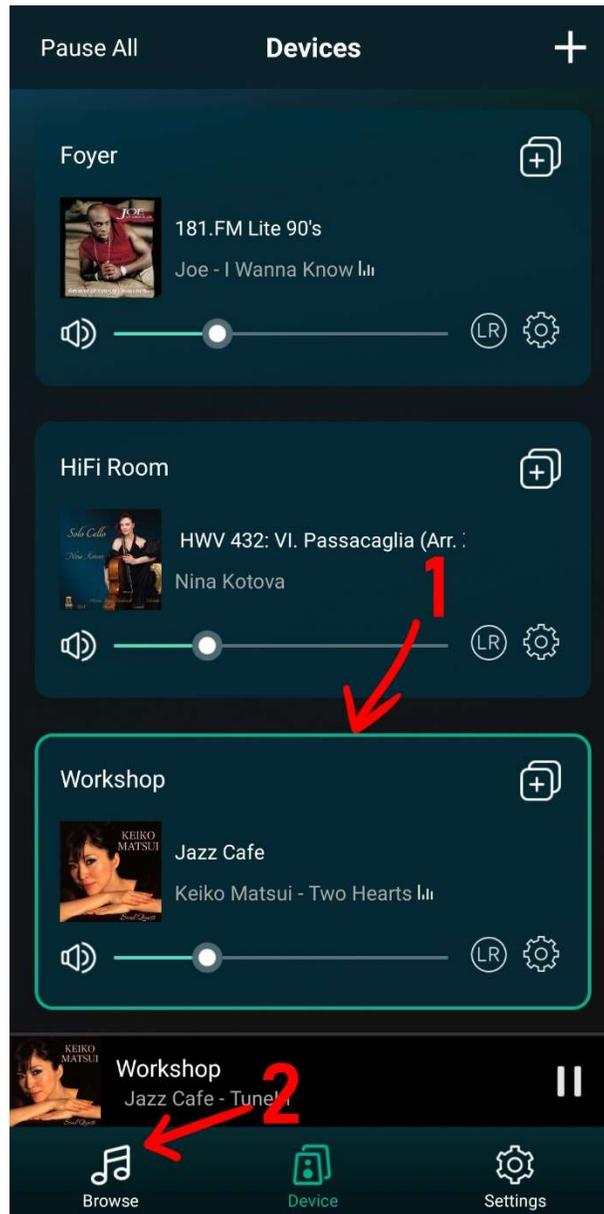
### 3: Controlling the Playback



Now playing view on the selected speaker, on this page you can control the playback functions and volume. Your phone volume rocker button is also able to control the device volume.

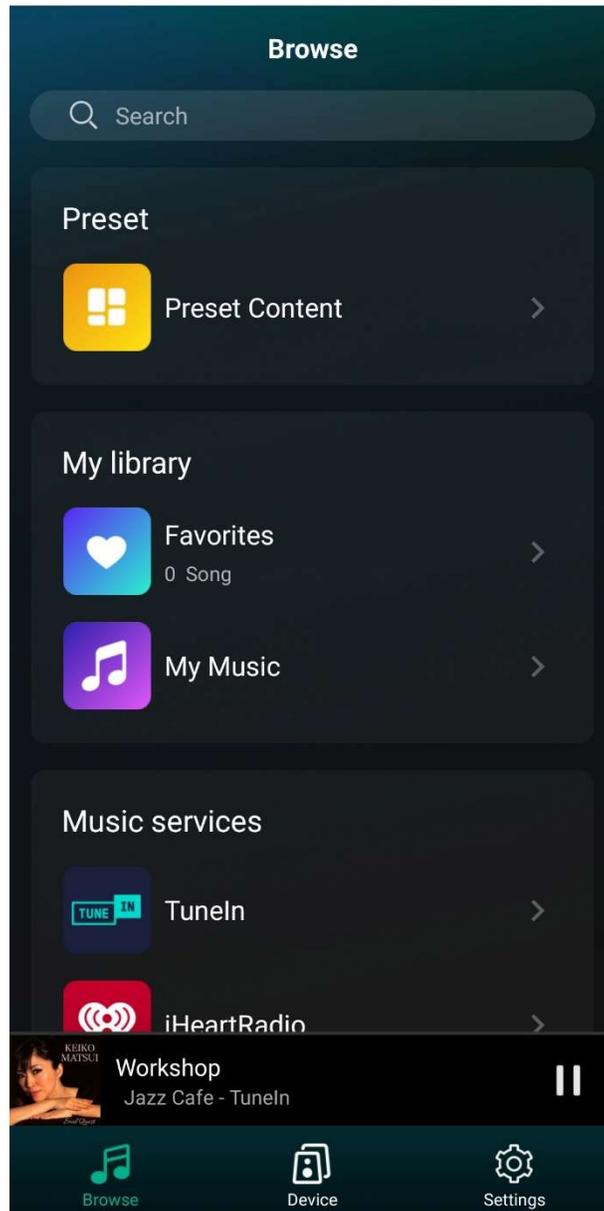
To go back to device list, tap down arrowhead “V” on top left.

### 3: Controlling the Playback



To select playback source for the device, first tap on the list that you wish to change the source, a green border will indicate the selected device, then tap on the Browse on bottom left to enter to source selection page.

### 3: Controlling the Playback



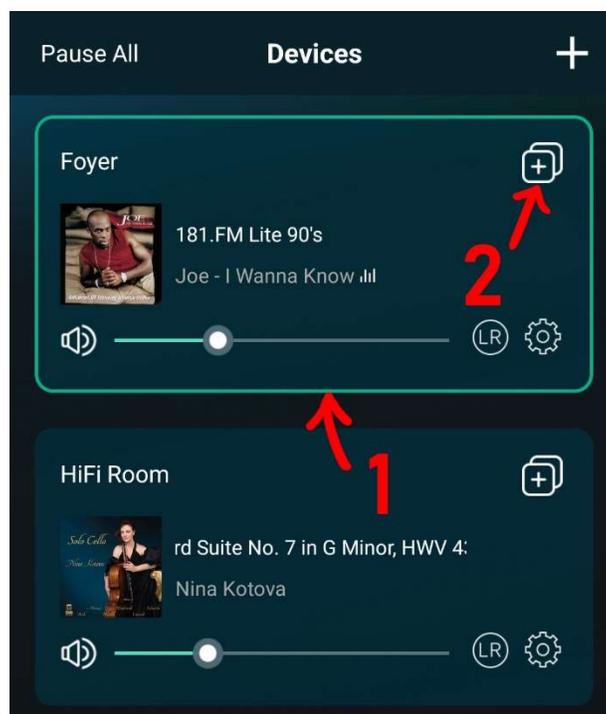
There are various of internet streaming services available, some may require logging in to your account to access.

To play music files from your phone or network music server, go to **My Music**.

## 4: Synchronous Playback

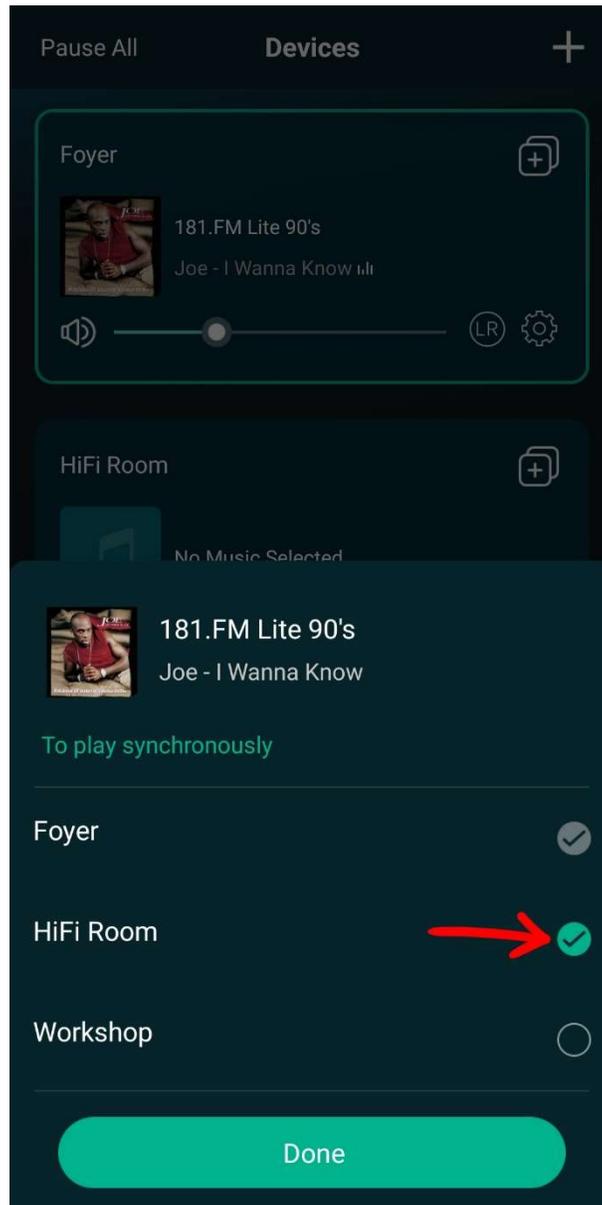
**IMPORTANT:** Before using this function, please refer to Clef Audio Installation Guide to ensure the speaker setup is able to operate smoothly on synchronous playback!

All the Clef Audio speakers connected to the network are defaulted on individual playback mode. Synchronous playback allows multiple speakers or zone to play at the same time.



To enable synchronous playback, first pick the speaker in the list, it will be the master speaker to host the link for synchronous playback, a green highlight border will indicate device is selected, then tap on the add icon  on top right of the box.

## 4: Synchronous Playback



A device list check box will pop up, then select which speaker you wish to play synchronously.

To convert back to individual mode, repeat the steps, but uncheck the speaker in the list.

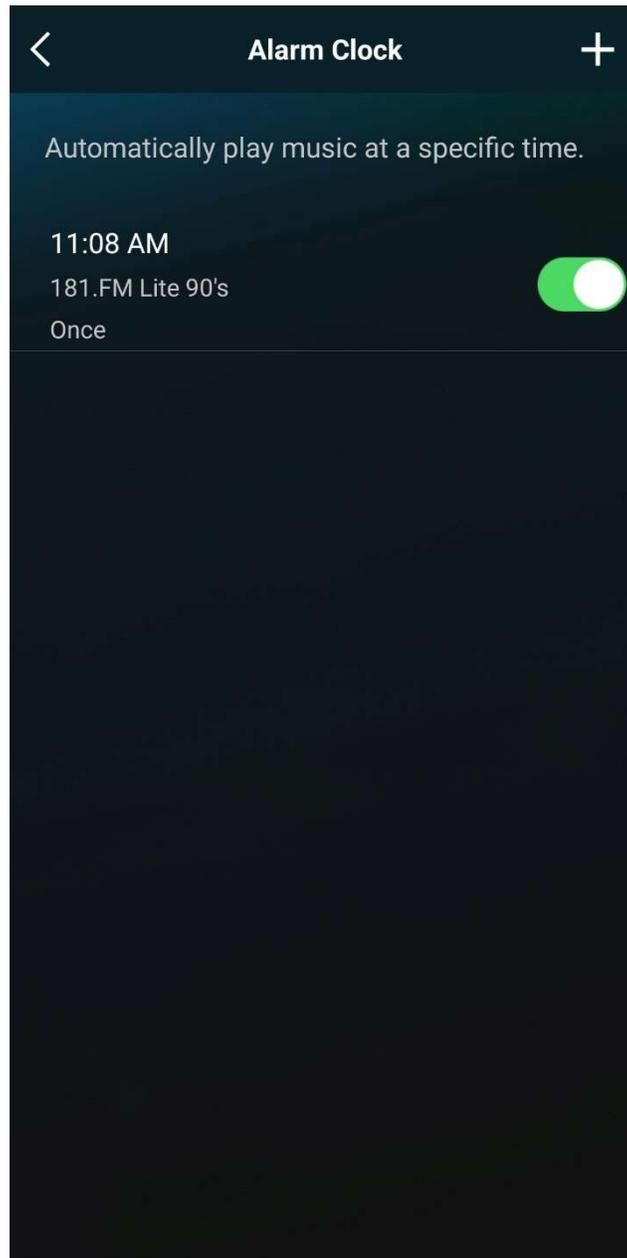
## 5: Spotify Connect



To play music on Spotify, it requires Spotify Connect feature which only available on Premium package subscription.

Launch the Spotify app, tap the playback device on the bottom left, then select the speaker to play.

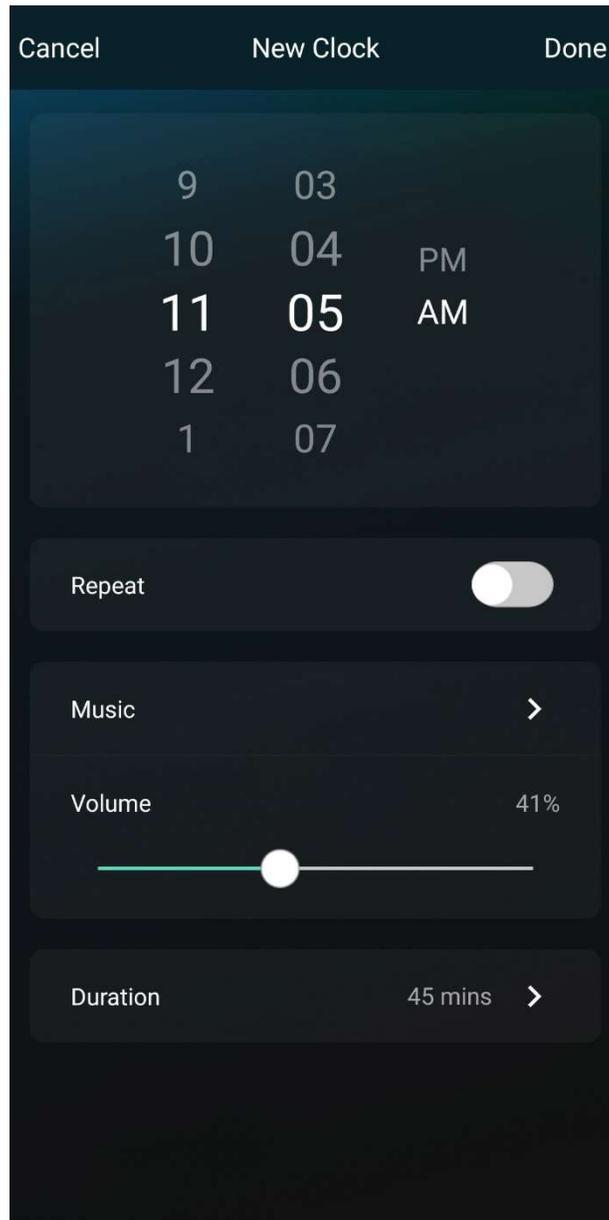
## 6: Alarm



You can set your alarm on the speaker, to play specific music source.  
For example: playing 181.FM Lite 90's internet Radio at 11:08AM.

Press the gear icon  on the selected speaker > choose Alarm > Press the top right corner + to add an alarm.

## 6: Alarm



The alarm has these following functions:

1. Repeat function – choose which day to repeat the playback.
2. Play music at desired volume setting.

## 6: Alarm

3. Alarm duration – from minutes to hours, and to no limit options available. After the alarm duration reached, the music source will stop. It does not power off.

## 7: Setting Up New Speaker

When the speaker is newly powered on or factory reset, it is not connected to any Wi-Fi network. Thus, it will host its own Wi-Fi hotspot.

You must connect to its Wi-Fi hotspot, then command the speaker to join your Wi-Fi network to start playing music.

1. Ensure you are within line-of-sight range to the speaker.
2. Ensure the speaker is powered on, you check the small red indicator lights on the speaker.
3. Using your phone, check for the speaker hosted hotspot. The Wi-Fi usually named **Wifi Speaker\_XXXX** (Eg. Wifi Speaker\_A838).
4. Connect to the speaker hotspot.
5. If the speaker hotspot asks for password, key in **88888888**.
6. Launch Smart Sonix app to start the setup.

## 8: Troubleshooting Guide

### **1. If you're experiencing stutter on playback, check on these following conditions:**

- a. If on *Synchronous Playback mode*, check on Wi-Fi signal on the slave speaker. Check of the speaker Wi-Fi signal strength in the app by tapping the gear icon  of each speaker in the grouped zone > choose speaker info.

Ensure all the signal strength is more than 70% on all speakers, lower than that may easily cause stuttering. Kindly refer to the installation guide to ensure range and master unit assignment are within requirements.

Switch back to *Individual Playback Mode* to confirm again on the stuttering issue.

- b. If not related to Synchronous playback, it may be possible with internet connection or router's Wi-Fi is having slow traffic problem.

Start lessen Wi-Fi device connected to the router. If lesser devices connected to router helps, the router's Wi-Fi is most likely experiencing traffic congestion.

Otherwise, the internet connectivity or connection to music source is having slow traffic, try restart router to see

whether it helps or not. If it does not, consult person who are good in internet and local area networking.

If it does not help, restart the speaker and try again. If that solved the problem, please report to the person in charge.

## **2. Speaker unable to connect to local Wi-Fi network or dropouts**

- a. If the existed Wi-Fi network has same SSID but password changed, it will cycle to keep reconnecting with old password.

In this case, return back to old password first and let it connect, then factory reset it. After that change the Wi-Fi network to new password and setup the speaker again.

Alternatively, reach to the speaker and press the reset button on the active unit, then do the whole setup as on page 11.

- b. If not related to above problems, check the Wi-Fi signal strength in app by tapping the gear icon  of the unit > Speaker Info. Ensure it is more than 70%.

You can cycle back and forth to see whether the signal strength is stable or not. If it is not stable, please report to the person in charge.

### **3. Unable to see connected speaker in Smart Sonix App**

- a. Ensure the speaker and control device is connected to the same network, within the Wi-Fi coverage.
- b. Certain internet service provider bundled router force enabled Wi-Fi isolation function in it. In this case, try replace the router to have that function controllable.

### **4. Speaker sound distorted**

- a. It may be too loud volume, try lowering down the volume.
- b. If even normal listening volume is distorted, please report to person in charge or installer to check the speaker.

### **5. None of the above problem helps?**

- a. Please contact seller, be calm and patient, and let them handle the situations.